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**From:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]  
**Sent:** 7/3/2012 1:57:45 PM  
**To:** 'Mary Wiseman' [marym@oit.umass.edu]  
**Subject:** RE: Unblock Phones

Hi Mary,

Sorry I did not know there was a charge. We are no longer under Massachusetts Public Health; we have been transferred to Massachusetts State Police. So I will have to get back to you with the account information. It will probably take a while. State purchasing operates at a snail's pace.

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**From:** Mary Wiseman [mailto:marym@oit.umass.edu]  
**Sent:** Tuesday, July 03, 2012 9:52 AM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: Unblock Phones

Hi Jim, I can change their "class of service" so that an authorization code will never be needed, like 5-2607. There is a \$5.00 charge for each phone.

Please provide a speedtype to charge it to and I'll take care of it today.

Thanks, Mary

**From:** Hanchett, James (DPH) [mailto:james.hanchett@state.ma.us]  
**Sent:** Monday, July 02, 2012 9:46 AM  
**To:** 'Mary Wiseman'  
**Subject:** Unblock Phones

Hi Mary,

How do I go about unblocking phones for dialing long distance numbers from our phones? We already have one phone that is unblocked 545-2607. Here are the others that need to be unblocked:

Phone #	Room #	
545-2606	N247	
545-2608	N251	Fax
545-2601	N251	
545-5991	N236	
545-5997	N245	

Thank You,

Jim Hanchett Tug Rep  
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